Background
Health services management is a multidisciplinary field of inquiry and practice concerned with the delivery, quality and costs of healthcare for individuals and populations.

Our Vision
To develop students with knowledge and competence in health leadership and management to enable safe, efficient, effective and responsive healthcare.

Why Study Here
JC School of Public Health and Primary Care of The Chinese University of Hong Kong is a regional centre of public health and health services research and teaching that strives for internationally recognised standard of excellence.

Who Should Apply
Healthcare professionals and administrative personnel in both public and private sectors who would like to pursue leadership roles in health services management.

Aims and Features
MSc in Health Services Management (36 credit units) is geared towards training professionals to manage complex healthcare organisations and to contribute to the formulation and implementation of healthcare policies. Students in this programme are prepared for management positions in local, regional, national and global healthcare institutions and agencies, public or private. Students will develop the skills in applying the knowledge in organisation and management to the practice of health services management.

Entry Requirements
All applicants must fulfill the general qualifications for admission and the English Language Proficiency Requirement prescribed by the Graduate School. Please visit: www.cuhk.edu.hk/gss. 2 years' work experience in healthcare is preferable.

Teaching Format
Teaching format includes lectures, tutorials, group project work, literature reviews, critical appraisals and case study analysis. The medium of instruction is English. Students will attend sessions at least two evenings per week.

Assessment Methods
Participants’ learning is assessed in every module through a combination of coursework, assignments, presentation and/or examination.

Recognition of the Programme
Recognised by the Hong Kong Medical Council as quotable qualification.

Transfer of Credits
Graduates from the Postgraduate Programmes in our JC School of Public Health and Primary Care with an average result of B- or above may apply for unit exemption within a validation period of 3 years after graduation.

Graduation Requirement
All students are required to meet all the programme requirements, pass all the assessments and obtain a cumulative overall GPA of at least 2.0 in order to graduate.
### Courses (36 units)

**PBHT5000 Foundations of Public Health (1 unit)**
Overview on the history, basic concepts and current issues of public health; introduction to three domains of public health: health protection, health improvement and health services

*EPID5006 Basic Epidemiology (2 units)*
Basic principles in epidemiology and applications of epidemiology and biostatistics in public health and health services management

**HSYS5001 Health Policy & Management (3 units)**
Basic concepts and current issues in health policy, health economics and health services management

**HSYS5002 Healthcare Organisation and Management (3 units)**
Key topics in healthcare organisation and management including governance and accountability, ethics, decision making, planning of health services, quality and risk management, human resources management, performance management and financial management

**HSYS5003 Health Economics and Healthcare Financing (2 units)**
Basic concepts and skill of economic evaluation; framework for allocation of healthcare resources and major implications for healthcare delivery, financing and public health research topics; essential economics theories and methods

**HSYS5004 Healthcare Systems and Policies (3 units)**
Introduction to the structural and functional characteristics of health systems; basic methodology in health policy studies and analysis; comparative health systems and health services delivery

**HSYS5006 Managing in Healthcare (2 units)**
Practical aspects of health services management

**HSYS5011 Health Informatics (1 unit)**
Principles of health informatics and applications in health services management

**HSYS5012 Human Resource Management (3 units)**
Key aspects of human resource management in healthcare including basic understanding of the behavior of health professionals

**HSYS5013 Financial Management (2 units)**
Basic knowledge and concepts in Management Accounting and Financial Management; understanding of accounting principles and standards, financial statements, financial performance and budgeting, revenue generation and financial decision making

**HSYS5014 Quality and Safety Management (3 units)**
Evolving framework and approaches of quality management in healthcare; systems and processes in preventing errors and managing risks; operational management

*HSYS5015 Ethics and Medico-legal Management (3 units)*
Ethical principles and medico-legal environment of modern healthcare including complaints handling, clinical negligence, legal case management, risk management, beginning and end of life care

**HSYS5016 Health Services Planning and Technology Management (2 units)**
Principles and practical issues in health services planning and healthcare technology assessment and management

**HSYS6900 Master-Level Guided Case Study (6 units)**
An individual project of a health services problem, completion of a thesis of approximately 3,500 words

Optional visits
Optional visits to local corporations and overseas healthcare institutions on a self-financing basis

* Subject to University’s approval

### Student Voices

**Mr. Lawrence Cheung**
Senior Manager-Clinical Governance, Quality Healthcare Medical Services Ltd.

This master program gave me many opportunities to learn from and be mentored by very talented professionals who specialized in Health Services Management.

**Ms. Ally Poon**
Manager, Hospital Authority

The programme has given me a chance to explore the wide range of management concepts relevant to the health service sector. The knowledge shared by various experienced speakers in the health care sector is the most valuable part of this programme.

**Dr. KY Chan**
SMO, Hospital Authority

Demanding yet rewarding, of balanced depth and comprehensiveness, it exposes clinical doctors to a new horizon.

**Ms. Pauline Poon**
Senior Physiotherapist, Hospital Authority

Be prepared that there is a fairly heavy work load, nevertheless, it’s a great experience to meet people coming from different backgrounds and to make new friends, they are there to support you and to make you feel like part of the team.

**Ms. Cinder Chan**
Nursing Officer, Hong Kong Baptist Hospital

Studying this course does not only enrich my knowledge, but the interactive teaching method enables me to learn a lot of practice experiences from multidisciplinary classmates. It’s indeed wonderful to meet talented classmates here.

### Master of Science in Health Services Management

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<tr>
<th>Duration</th>
<th>2 years</th>
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<tbody>
<tr>
<td>Mode of Study</td>
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<tr>
<td>Tuition Fee</td>
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### Contact Information

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